



Merchant User Guide.



Your iCT250
installation and user guide.

We're excited to have you on board.

Our easy guide will help you get up and running in no time.

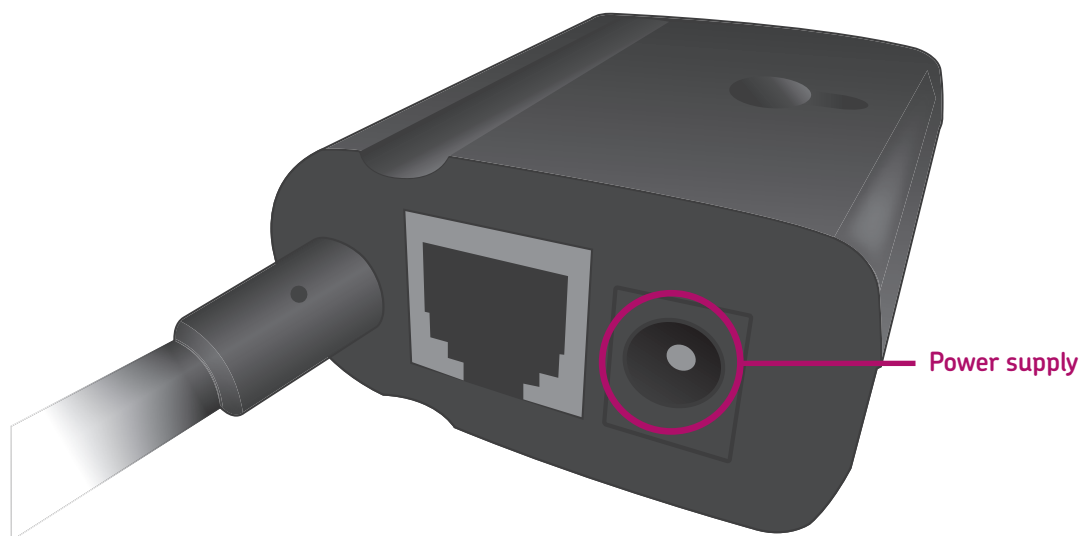
We'll cover:

1. Plugging in the power supply.
2. Connecting your terminal through a phoneline.
3. Connecting your terminal through broadband.

1.

Plugging in the power supply.

Plug the black power cable into the black junction box attached to the terminal as shown below.



Once it's plugged in, you'll be able to connect the terminal either through your phoneline or broadband.

- To connect using your phoneline, go to page 4-5.
- To connect using your broadband, go to 6-7.

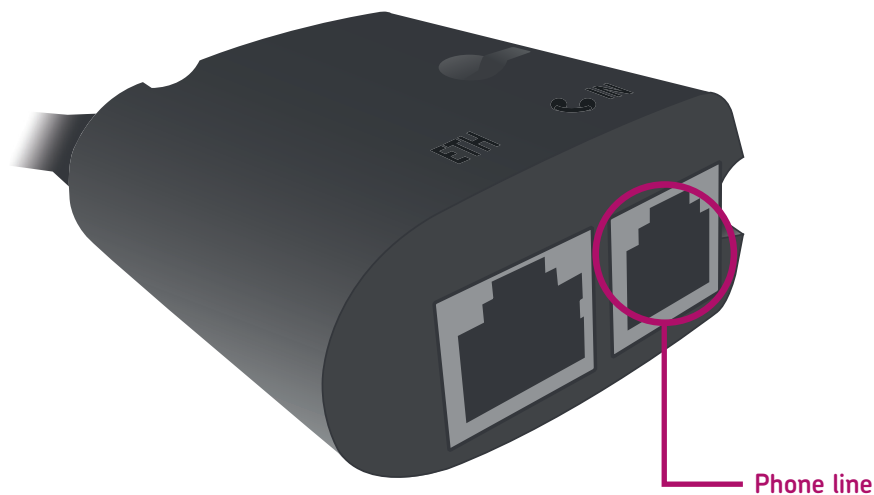
2.

Connecting your terminal through a phoneline.

Take the black phone cable that came with your terminal and plug it into the port shown below, labelled 'IN' with a phone symbol.

Plug the other end of the cable into your phone socket.

Turn the power on and the terminal will start automatically.



How to install.

Once the terminal has powered up, it'll show the first screen shown below.
Follow the steps to install your terminal.

1

Connection method

Telephone (PPP)

Local Network

Select '**Telephone (PPP)**' and then press '**Enter**'.

2

Terminal Installation

Plug in Phone Line

and then press ENTER

This screen will show. Press '**Enter**' to continue.

3

Dial Prefix Required?

Enter=Yes Clear=No

If you dial 9 for an outside line, press '**Enter**' and go to **step 3a**. If not, press '**Clear**' and go to **step 3b**.

3aKey in the number used to
get an Outside Line

and then press ENTER

Type in '**9**' and press '**Enter**', then go to **step 3b**.

3bDoes the Tel. Line have
Call Waiting or 1571?

and then press ENTER

Choose the relevant option and go to **step 4**.

4Terminal Installation
Key In Merchant No.
(6 digit number)

and then press ENTER

Type in your merchant number and press '**Enter**'. You can find it in your welcome email.

5

Dialing GEMS

Tel: 08431 786527

DPP 100 Prefix NONE

Please Wait...

This screen will show as the installation begins.

Once completed, the terminal screen will display a **READY** prompt and show your merchant number.

To make sure the terminal is fully installed, we recommend doing a test transaction of 1p. You can find out how to do this in your **Ingenico iCT250 Quick-Start Guide**.

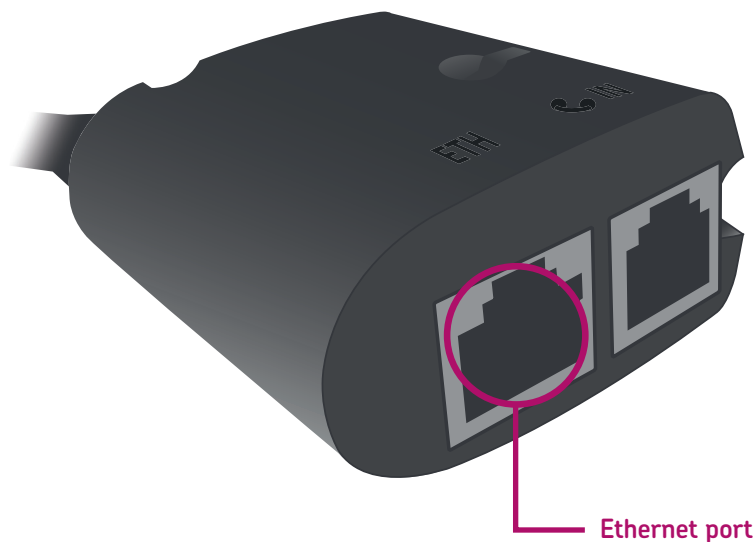
3.

Connecting your terminal through broadband.

Take the purple Ethernet cable that came with your terminal and plug it into the port shown below on your junction box, labelled 'ETH'.

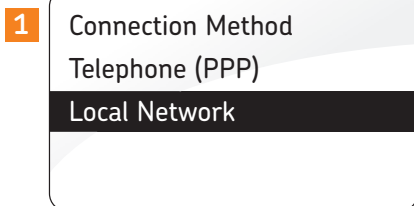
With the other end of the cable, plug this into your broadband router.

Turn the power on and the terminal will start automatically.

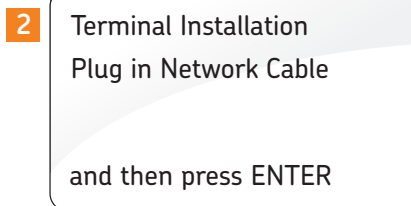


How to install.

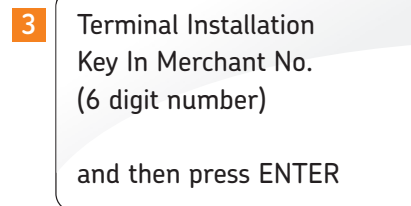
Once the terminal has powered up, it'll show the first screen shown below.
Follow the steps to install your terminal.



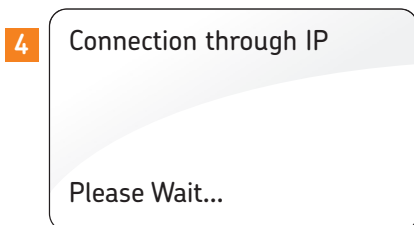
Select '**Local Network**' and then press '**Enter**'.



This screen will show. Press '**Enter**' to continue.



Type in your merchant number and press '**Enter**'. You can find it in your welcome email.



This screen will show as the installation begins.

Once completed, the terminal screen will display a **READY** prompt and show your merchant number.

To make sure the terminal is fully installed, we recommend doing a test transaction of 1p. You can find out how to do this in your **Ingenico iCT250 Quick-Start Guide**.

We're here to help make things easy.

For any installation questions,
give our team a call on:

01606 566 600

Monday-Friday, 9am-5pm

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