



Merchant User Guide.



Your iWL252
installation and user guide.

We're excited to have you on board.

Our easy guide will help you get up and running in no time.

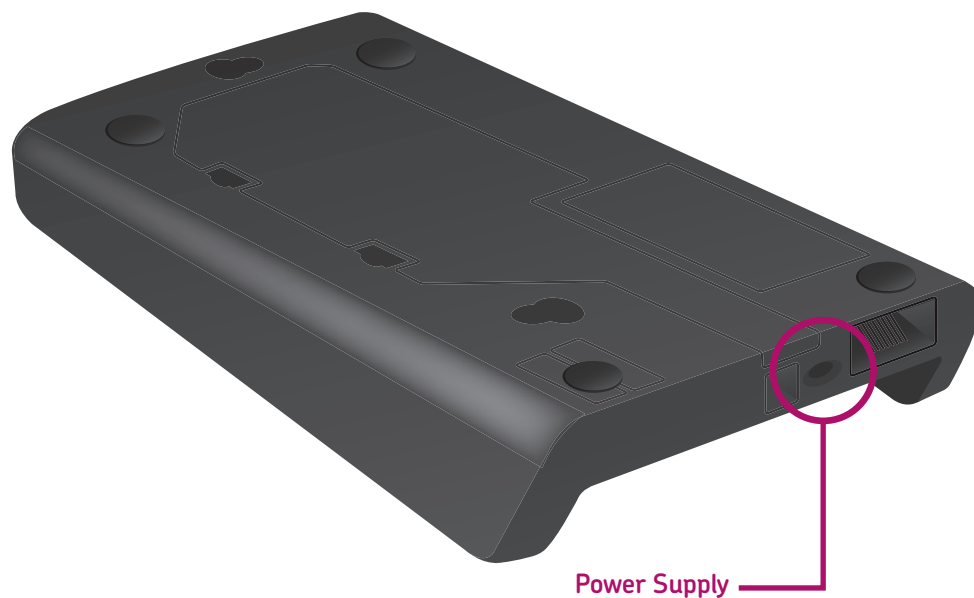
We'll cover:

1. Plugging in the power supply.
- 2a. Connecting your terminal through a phoneline.
- 2b. Installing your terminal through a phoneline.
- 3a. Connecting your terminal through broadband.
- 3b. Connecting your terminal to the base.
- 3c. Installing your terminal through broadband.

1.

Plugging in the power supply.

Take the power cable and plug it into the circular port on the base unit, as shown below.



Once it's plugged in, you'll be able to connect the terminal either through your phoneline or broadband.

- To connect using your phoneline, go to page 4-5.
- To connect using your broadband, go to 6-7.

2a.

Connecting your terminal through a phoneline.

If you'd like to connect through your phoneline, you'll need to plug the black phone cable in to your base unit.

First, turn the base upside down and you'll see two clips (similar to where a battery would be stored).

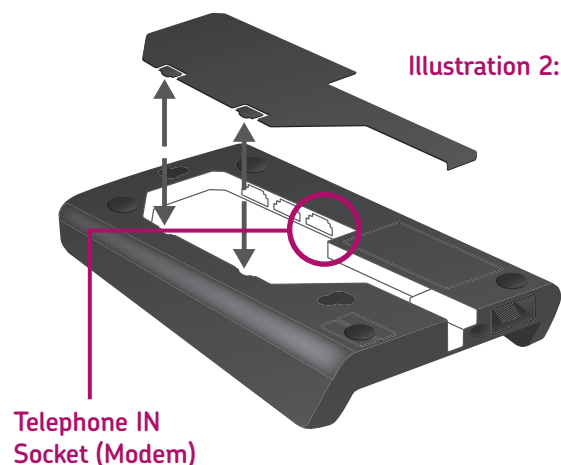
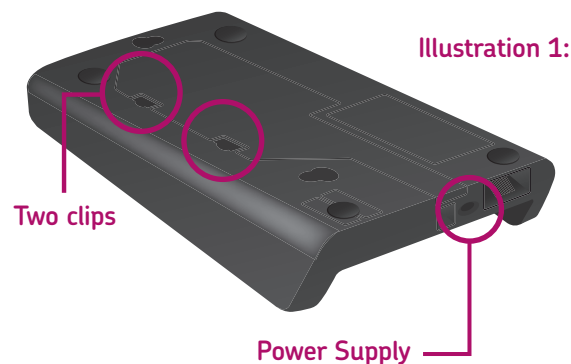
Unclip them and you'll find the phone 'IN' socket as shown on illustration 1.

Once done, take the black cable directly from the phone socket and plug it into the phone port labelled 'IN' as shown on illustration 2.

After you've plugged the cable in, you can reclip the casing back onto the base.

Take the terminal and place it onto the base unit. It should click into place.

You'll know it's connected as the terminal will start to automatically power up.



2b. Installing your terminal through a phoneline.

Once the terminal has powered up, it'll show the first screen shown below.
Follow the steps to install your terminal.

1

Assign to base

Base Assignment
SUCCESSFUL

This screen will show. Press **'Enter'** to continue.

2

Connection Method

Telephone (PPP)

Local Network

Select **'Telephone (PPP)'** and press **'Enter'**.

3

Terminal Installation

Plug in Phone Line

and then press ENTER

This screen will show. Press **'Enter'** to continue.

4

Dial Prefix Required?

Enter=Yes Clear=No

If you dial 9 for an outside line, press **'Enter'** and go to **step 4a**. If not, press **'Clear'** and go to **step 4b**.

4a

Key in the number used to
get an Outside Line

and then press ENTER

Type in **'9'** and press **'Enter'**, then go to **step 4b**.

4b

Does the Tel. Line have
Call Waiting or 1571?

and then press ENTER

Select **'calling waiting'** or **'1571'** and go to **step 5**.

5

Terminal Installation
Key In Merchant No.
(6 digit number)

and then press ENTER

Type in your merchant number and press **'Enter'**. You can find it in your welcome email.

6

Dialing GEMS

Tel: 08431 786527

DPP 100 Prefix NONE

Please Wait...

This screen will show as the installation begins.

Once completed, the terminal screen will display a **READY** prompt and show your merchant number.

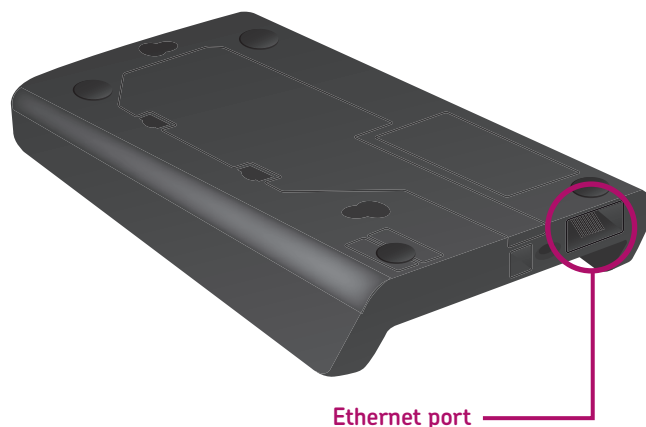
To make sure the terminal is fully installed, we recommend doing a test transaction of 1p. You can find out how to do this in your **Ingenico iWL252 Quick-Start Guide**.

3a.

Connecting your terminal through broadband.

If you'd like to connect using broadband, you'll need to connect your broadband router to your base unit.

First, take the purple Ethernet cable that comes with your terminal and plug it into your broadband router. With the other end of the cable, plug this into the port on your base labelled 'ETH' as shown below.



3b.

Connecting your terminal to the base.

Take the terminal and place it onto the base unit. It should click into place.

You'll know it's connected as the terminal will start to automatically power up.

3c.

Installing your terminal through broadband.

Once the terminal has powered up, it'll show the first screen shown below. Follow the steps to install your terminal.

1**Assign to base**

Base Assignment
SUCCESSFUL

This screen will show. Press **'Enter'** to continue.

2

Connection Method
Telephone (PPP)
Local Network

Select **'Local Network'** and press **'Enter'**.

3

Terminal Installation
Plug in Network Cable

and then press ENTER

This screen will show. Press **'Enter'** to continue.

4

Terminal Installation
Key In Merchant No.
(6 digit number)

and then press ENTER

Type in your merchant number and press **'Enter'**. You can find it in your welcome email.

Once completed, the terminal screen will display a **READY** prompt and show your merchant number.

To make sure the terminal is fully installed, we recommend doing a test transaction of 1p. You can find out how to do this in your **Ingenico iWL252 Quick-Start Guide**.

We're here to help make things easy.

For any installation questions,
give our team a call on:

01606 566 600

Monday-Friday, 9am-5pm

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